



INTEGRITY POLICY

Calmino group AB handles personal data, and all those in our registers must be able to feel confident that their privacy is respected.

Our privacy policy explains how we collect, process, and use personal information and what we do to protect the information you provide to us. It is therefore important that you read and understand the meaning of the privacy policy. In connection with special activities can in addition to this privacy policy, there are special conditions for the treatment of personal data. You will then be able to take part in and approve these in connection with this.

The person responsible for personal data is Calmino group AB (556638-9820). Feel free to contact us if you have any questions, and our contact details can be found at the bottom.

What is personal information?

Any data or information that can be linked to a specific person is called personal information. Typical personal information is the name, address, email address, and telephone number of a person, but also other data that can be linked to a specific person such as; social security numbers, photos, recordings, and IP numbers are also to be regarded as personal data.

Some information about a person is extra sensitive, such as information about health, genetic and biometric data. In cases where we process sensitive personal data, consent is always collected, and special measures are taken by us to ensure that unauthorized persons do not gain access to these.

If information cannot be linked to a specific person, it is not regarded as personal information and is therefore not covered by this privacy policy.

Processing of personal data

We collect personal information partly by you providing it to us through various channels, but they can also come from information about how you use our services, for example, through your purchase. Some examples of situations where we collect personal information are when you buy something of us, sign up for any of our newsletters, participate in a survey, be active in social media or contact us by email or phone.

In some cases, personal data we handle may come from someone else (third party), for example, from public address registers or credit rating agencies.

The information we collect may, for example, be registered, processed, organized, stored, moved, or deleted. We consider all forms of handling of personal data as Processing of personal data.

We always strive for your personal data to be processed within the EU / EEA. No matter in which country your personal data is processed, we take all reasonable legal, technical, and organizational measures to ensure that the level of protection is the same as in the EU / EEA.



The purposes of processing personal data

We collect personal data for communication, administration, mediation of services and products, and statistical purposes.

Communication

We use personal information to be able to inform about the company, our services, and products when desired. Personal data is also handled to communicate with our stakeholders, for example, to be able to answer questions or at competitions and various offers.

Administration

We process personal data in order to be able to handle personnel and customer matters and in addition any complaints. We also collect personal data in order to complete legal proceedings obligations under, for example, the Accounting Act and rules for product liability and product safety.

Mediation of services and products

We handle personal data to be able to deliver our services and products, for example, to handle contracts, purchases, deliveries, and the like. We also collect personal information to be able to fulfill legal obligations according to, for example, the Accounting Act.

Statistical purposes

We handle personal data to be able to compile statistics from surveys, studies, and the like, usually to be able to develop our services and products. For sensitive personal data, we always obtain special consent. Collected personal data may, after the consent, also be used for marketing and advertising.

How long is personal data stored?

We store personal information for as long as required to be able to fulfill the purposes of the treatment as above and/or as long as we are required by law to save them. The personal data is then deleted.

Transfer of personal data

Calmino does not resell personal data that we handle. We also do not share personal information with others in addition to what is stated in this policy.

Personal information may be shared with companies, regions, and authorities such as Calmino cooperates with if necessary to be able to fulfill the purpose of the treatment. It can example be to be able to handle freight, payments, statistics, scientific studies, IT services, accounting, and marketing.

Businesses that process personal data on our behalf may be personal data assistants. These must then follow our instructions, and they do not have the right to share the information further. Calmino



establishes written agreements with personal data assistants to ensure that they can securely handle the personal data to which they are given access.

We also share your personal information with certain businesses that are independent personal data controllers. Independent personal data controllers that we share your personal data with are government agencies (e.g., universities), companies that take care of general goods transport and payment solutions. When your personal information is shared with companies that are independently responsible for personal data, terms apply to that company's privacy policy and personal data management.

Information and correction of personal data

We always provide information that we collect personal information, and you can always get in touch with us/ contact us to find out what personal data is registered and, if desired, request correction or deletion of these. You have the right to object to our treatment of your personal data, for example, regarding direct marketing.

We protect your privacy and always strive for a high level of data protection. Would we suspect that any unauthorized person has gained access to personal data, we will inform you about this in writing. Contact us if you have any questions about how we handle your personal data. You will find our contact information at the end of the privacy policy.

Change of privacy policy

Calmino group AB reserves the right to at any time and without prior notice change and update this policy. It is, therefore, important that you read through at every opportunity the applicable privacy policy before you provide personal information to us.

Contact

Feel free to contact us at info@calmino.com or +46 31 40 72 50